**Minutes of a Meeting of the Ruskington Patient Participation Group held at Ruskington Medical Centre on Tuesday 24th May 2016 at 2.00.pm.**

**1. Present**

Julie Walsh and Stacey Wilbraham

**Patient Representatives**

Jean Fletcher, Rosemary King, Brenda Constable, Carol Gill, Tony Rose and Linda Butterworth .

**New Member**

Catherine Fleming

**Apologies**

Ann Cunningham

**2. Minutes**

The minutes of the last meeting were discussed.

**3. Surgery News**

1. The Ruskington PPG has been agreed to become members of the National Association of Patients Participation. Web address is - [www.napp.org.uk](http://www.napp.org.uk). The group has now been set up with an email address that can be used by all the group and allows for patients to contact them via this email.

2. The new Terms of Reference for the PGG have been discussed and agreed, there are no changes to be made following the meeting on 19th April and the group are happy for these to be published.

3. There have been 3 patient rep groups who have spent time in the waiting room speaking with patients receiving feedback regarding the surgery. The response was very good and comments were positive with patients being happy with the changes that have been made. Patients are requesting a female Doctor, we do have 2 experienced nurse practitioners who specialise in female health. There was a discussion around the request to bring back the open clinic and it was explained that this is not an appropriate service for either the patients or clinicians.

4. The system was discussed about hospital blood test requests, it was explained that although the surgery does not have to carry these out we do try to accommodate patients with appointments however unfortunately with urgent, short-notice requests we may not always have clinicians available.

**5. PPG Newsletter**

In preparation for the next PPG meeting group members are to think about articles they may wish to include in the newsletter.

1. **A O B**
2. There have been a few concerns raised around the co-op pharmacy and a decision was made to invite the pharmacist to the next PPG meeting.
3. Discussion regarding the Health Awareness Day, Jean and Rosemary have kindly volunteered their time to come down and help out on the day serving tea and coffee.

**Next meeting to be held on Tuesday 19th July 2016 at 2pm**